

# Woman indicted for \$16,000 of fraudulent insurance claims

Dover, DE August 8, 2019 – A Wilmington woman was indicted by the New Castle County Grand Jury for insurance fraud and other felony charges. Theresa T. Milton, 44, of the 900 block of Clayton Street, was indicted on seven felony counts of insurance fraud, one felony count of theft by false pretense, and one count of falsifying business records. An Investigation by the Delaware Department of Insurance Fraud Prevention Bureau revealed that beginning on the 4<sup>th</sup> day of May, 2017, and continuing through on or about the 28<sup>th</sup> day of September, 2017, Theresa Milton submitted false claims for emergency medical services to Highmark BCBS of Delaware totaling slightly more than \$16,000. She had falsified invoices for out of network ambulance services and submitted claims for payment for those services to Highmark BCBS of Delaware.

Highmark became suspicious of one of the claims and made an inquiry to the ambulance service. It was discovered that the claims appeared to be false, and the case was referred to the Department of Insurance Fraud Prevention Bureau for investigation. The investigation substantiated the false claims with fictitious business records, and the indictment was issued.

Commissioner Trinidad Navarro stated, “The Fraud Unit of the Delaware Department of Insurance takes these cases seriously and actively investigates all reported cases of insurance fraud. We work closely with our partners at the Delaware Department of Justice to see these cases through, protecting consumers. A case such as this brings to light that insurance fraud costs everyone.”

If you suspect insurance fraud, you can report it by calling

302-674-7350, or email to [fraud@delaware.gov](mailto:fraud@delaware.gov).

*The Delaware Department of Insurance protects Delawareans through regulation and education while providing oversight of the insurance industry to best serve the public.*

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